

The Chairman  
PlcDirect Telephone : 0121 433 8044  
Direct Fax : 0121 433 8150

15 October 2014

Dear Sir,

As scrutineer appointed for the purpose of the Poll taken at the General Meeting of the Members of the Company held on 15 October 2014, I HEREBY CERTIFY that the result of the Poll is correctly set out as follows:-

RES NO.	VOTES FOR	%	VOTES AGAINST	%	VOTES TOTAL	VOTES WITHHELD
01	563,629,216	99.85	860,086	0.15	564,489,302	868,275

Yours faithfully,

Andy Johnson  
Client Services Manager